

Deerfield Academy Student International Services and Insurance Program

Deerfield Academy recognizes the importance of students having resources available to them while traveling abroad on an Academy-sanctioned program. As a parent and guardian, you may ask yourself: What would happen if my student became ill, or were involved in an accident or a security related incident in a foreign country? How would my student deal with an emergency where language is a problem and adequate standards of medical care cannot be guaranteed? What if my student were in a foreign country where the political situation was unstable or quickly deteriorating? **To meet some of these challenges when abroad, Deerfield Academy provides an integrated International Services and Insurance Program.**

Services—International SOS

Deerfield Academy has contracted with the premier international services provider, International SOS (ISOS), who will be there for your student when emergency medical, personal, travel, legal, and security assistance services are needed when traveling overseas on an Academy-sanctioned program. One phone call connects your student to the ISOS Network of multi-lingual staff trained to help resolve these issues. Services range from telephone advice and referrals to full-scale medical evacuations by private air ambulance. The ISOS Network of critical care and aero medical specialists operates 24 hours a day, 365 days a year from ISOS Alarm Centers around the world.

Additionally, ISOS's global security network is designed to assist in managing the complex issues of people, information, communications, and transportation during a threatening emergency situation. Membership in ISOS is a valuable protection against unexpected difficulties that can arise when you are away from home. Since its founding in 1974, ISOS has performed thousands of evacuations and repatriations. Through the years ISOS has also developed the expertise necessary to provide service in remote areas of the world. Please go to the ISOS's website for more information. For full access to the site, you will need an ISOS membership number. Please contact the Global Studies Office (globalstudies@deerfield.edu) for this information.

<https://www.internationalsos.com/private/ConsumerPortal/>

Insurance—School Health Plans

Deerfield Academy provides a unique insurance program with Nationwide Life Insurance Company for students abroad on Academy-sanctioned programs, which works in concert with International SOS. This mandatory insurance program for students traveling abroad on an Academy-sanctioned program is primary in all cases, and because of the special relationship between International SOS and the Plan Administrators, emergency management and health care decision-making is simplified



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for students and their guardians. Please see the Summary of Benefits (below) for additional information about the program.

International SOS SCHOLASTIC TRAVELER PROGRAM

The International SOS Scholastic Traveler program provides the most comprehensive package of emergency assistance services, pre-trip health and safety information and personal services available in the market today.

International SOS Scholastic Traveler Comprehensive Membership Program

Medical Assistance

- 24-Hour Worldwide Medical Information & Assistance
- Medical & Dental Referrals
- Dispatch of Medication & Medical Supplies
- Medical Monitoring
- Medical Evacuation
- Medically Supervised Repatriation
- Repatriation of Mortal Remains

Personal Assistance

- Legal Referrals
- Lost Document Advice & Assistance
- Emergency Message Transmission
- Emergency Personal Cash
- Medical Expense Guarantee
- Emergency Translation & Interpreter Services
- Claims Assistance

Travel Assistance

- Transportation to Join Hospitalized Member
- Accommodation While Visiting Hospitalized Member
- Transportation of Minor Children
- Return of Traveling Companion
- Travel Arrangements After Medical Evacuation
- Emergency Family Travel Arrangements

International SOS Clinics

- Access to International SOS clinics (*subject to local membership rules*)

Online Services & Information

- International SOS Member's Portal



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- Travel Health Information
- Emergency Record
- Email Health Alerts

International SOS Scholastic Traveler Comprehensive Membership Program

Security and Safety Assistance

- Security Evacuation
- Online Travel Security Information
- Security Crisis Center
- Security Surveys and Emergency Response Planning
- Travel Safety Information
- Personal Locator
- Email Safety Alerts
- Personal Safety Assistance

Nationwide Insurance - Wrap Around International SOS Services Plan

Travel Insurance Benefits

- Full Integration with International SOS Services
- Pre-existing Conditions Included
- Paid on a Primary Basis
- Coverage Includes:
 - Strong Accident and Sickness Benefits
 - Medical Evacuation
 - Repatriation
 - Political Evacuation
 - Natural Disaster Evacuation
 - Visit by Family Member or Friend to Join Hospitalized Member
 - Necessary Repatriation due to Felonious Assault
 - Trip Interruption
- Claims Coordinated by International SOS Directly Submitted to Insurance